

TTY Abbreviations

Conversation Control:

GA— Go Ahead (used to indicate that you want the other person to begin typing)

SK— Stop Keying (use to end a conversation)

Q GA— question, go ahead (use after question instead of question mark)

Common Abbreviations:

AM—morning

ANS— answer

CD or CUD— could

HD or HLD— hold

INFO— Information

LTR— letter

MIN— minute

MSG— message

MTG— meeting

NBR— number

OK— okay

PLS— please

PM— afternoon, evening

R— are

RPT— repeat

SHD or SHUD— should

THRU— through

TMW— tomorrow

U— you

UR— your

WD or WUD— would

Using the Maine Relay Service: Common Abbreviations for TTY and TRS Users

In order to facilitate the communications process, many users of TTY and TRS use abbreviations.

- **CUD** = could
- **HLD** = hold
- **MSG** = message
- **NBR** = number
- **Q** = question
- **GA** = go ahead
- **SK** = stop keying
- **SKSK** = hanging up
- **GA to SK** = ready to hang up

For more information, contact the MERS Outreach Program at the Maine Center on Deafness at 207-797-7656 (tty/v) or tollfree in Maine at 1-800-639-3884 (tty/v)

Maine Center on Deafness

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Maine Relay Service Update

USE THE INTERNET TO MAKE FREE RELAY CALLS

Beginning this summer, you can make relay calls using the internet with no long distance charges! Go to the AT&T Internet Relay Service website relay.att.com and follow the instructions from there. It's great — not only can you call anywhere in the country with no long distance charges, but you can also save the call as a file on your computer to look at later — or print it out from your computer. This new service is known as IP-Relay. "IP" stands for Internet Protocol — that's how anyone connects to the internet.

Here's a list of the advantages of this new relay service:

- Full screen dialog window - no split screens or windows at reduced scale.
- Adjustable font size and color - allows consumers to design the screen that's easiest for each individual to read.
- Print out capacity on standard size paper - no more hard to read TTY tapes.
- Spanish relay
- Domestic calls are free; see terms and conditions for details.

If you need more information about IP-Relay services, contact the Maine Center on Deafness by telephone or send an email to mcdmers@maine.rr.com.

AT&T RELAY PROFILE

Have you filled out your Profile form yet for telephone relay calls? Let the Communication Assistant know in advance if you want to have her type background noises during the call and if you want spelling errors corrected. You can also list up to 20 phone numbers that you call via the relay service — when you make a call to someone on your list, you just type the person's name, and CA puts through the call. It's your own personal memory dialing list! That can speed up connecting your call and save you time!

For more information or to request a Profile form, contact the Relay Service Outreach Program at MCD — by phone or email at mcdmers@maine.rr.com



Relay Choice Profile

**Make your Relay calls faster and easier!
Fill out your Profile form now!**

When you fill out a Relay Choice Profile form and send it to AT&T, the Relay Service Communication Assistants(CA) will know how you want your call set up every time you call without you having to tell them.

The Relay Choice Profile form lets you pick your preferences for:

Spelling Correction— this automatically corrects any spelling errors that the CA types. This is always turned on for relay calls unless you indicate on your Profile form that you don't want it.

Memory Dial — lets you store up to 20 telephone numbers. You can call these numbers by telling the CA the name of the person or place you want to call. You don't have to type the phone number.

Communication Preference— this automatically connects you to the type of Relay assistance you need. This may be TTY , Voice CarryOver, Hearing CarryOver, Voice, or computer (ASCII). If there are other members of your family who use relay in a different mode than you, do not make a selection on this feature.

Background Noise — The CA communicates any sounds that can be detected on the telephone. Background noise will always be communicated to you on the relay, unless you specify that you do not want the CA to type this information.

Carrier Choice — automatically charges your long distance call to your preferred long-distance telephone company. If you do not choose a specific company, the Relay Service will automatically connect you to AT&T as the long distance provider and your local telephone company as the regional provider.

Memory Dial? Your calls set up as you want them? WOW! Fill out your Profile form and sent it in now!